



## COVID-19 SECURITY MEASURES #SAFEHOSPITALITY

Dear guests, in this particular and unpredictable historical moment, the well-being and protection of our guests and our staff represent the highest priority for us. We are happy to inform you that we have adopted specific measures and procedures, to allow us to welcome you in total safety, for a stay, as for the realization of an event, and thus enjoy, in serenity, the rooms, areas and common spaces and all services offered.

- The Amalfi Exclusive facilities are sanitized and disinfected daily with the use of certified products registered with Medical-Surgical Presidium (bacterial, virucidal, fungicide), specific machinery and equipment.
- The washing and fixing processes of the linen, which is provided in the room, follow the adoption of correct laundry procedures, to ensure maximum hygiene and minimize the risk of contamination of any pathogen.
- Guests will be invited to provide prior to arrival, the usual documentation required for check-in. We kindly suggest our guests to respect the check-in opening time, in order to have time to perform the optimal sanitization of the rooms and apartments.
- All employees will be subjected to a temperature check every day at the beginning of the shift. Even guests arriving will be asked to undergo a temperature control with a digital thermometer.
- Guests can ask the staff to give up or limit room cleaning, in order to reduce access to their accommodation.
- In this period many objects (such as carpets, pillows and paper material) will be removed from the rooms.
- Guests will be required to wear the mask in the common areas of the structure and at the reception area and to maintain the safety distance of at least one meter from the staff and other guests.
- Each room will receive a welcome health care package consisting of masks and hand sanitizer gel.
- Hand sanitizer gel dispenser will be available in the common areas of the facility and in the reception area.
- Breakfast will be served only by the staff, who will be equipped with appropriate equipment, will wear mask and gloves, and will provide a frequent washing of the hands. In case, breakfast will be served directly in the room, food will be transferred via trays with closed containers. The structure could also decide to use single-portion products.
- In case of onset of suspicious symptoms (fever, cough, etc.) contact the staff immediately. We will be able to assist you in the best way.
- Respecting others, guests who show respiratory symptoms before arrival are kindly requested to reconsider their journey.

